

AGENCIES WITH CURRENT SUSPENSIONS	DATES OF LBB MONITORING VISITS							CQC INSPECTION SUMMARY OF FINDINGS						
	Agency	Q1	Q2	Q3	Q4	QA visits	No of SU (Apr 2016)	Date of last CQC inspection	Previous CQC report	Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management
								From Oct 2014 onwards:		Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?
ACSC Ltd (Advanced Care & Support in the Community)		15/08/2016		Due Feb17	2-9 Aug	67	<a href="#">Apr-15</a>	Jan 14 4 ticks	Good	requires improvement	Good	Good	Good	Good
Allied Healthcare (Bromley)		Due Sept16		Due Mar17		22	<a href="#">Mar-14</a>			✓	✓	✓	✓	✓
Always Caring	CQC visited May16	22/8/16			9-11 Aug	10	<a href="#">Jul-16</a>	May 13 5 ticks	Good	Good	Good	Good	Good	Good
Bridges Healthcare		CQC visit 3 Aug16		Due Dec16		14	<a href="#">Aug-16</a>	Aug14 4 ticks, 1 x	requires improvement	requires improvement	Good	Good	requires improvement	requires improvement
Carby Community Care	06/04/2016			Due Dec16		61	<a href="#">Jul-15</a>	Nov 13 5 ticks	Good	Good	Good	Good	Good	Good
Care Matters UK Ltd		CQC visited			0 Clients	0	<a href="#">Jul-16</a>	Jul13 5 ticks	requires improvement	requires improvement	requires improvement	Good	Good	requires improvement
Care Outlook (West Wickham)	01/06/2016 & CQC	CQC revisited 24 Aug		Due Nov16	Due Mar17	40	<a href="#">Sep-16</a>	May16 1 x inadeq, 2 x IR, 2 x G	requires improvement	requires improvement	requires improvement	Good	Good	requires improvement
Caremark Bromley	CQC	21/07/2016	CQC Due Oct16	Due Mar17	22 June - 19 Jul	209	<a href="#">Jul-16</a>	Apr 14 5 ticks	requires improvement	requires improvement	requires improvement	requires improvement	requires improvement	requires improvement
Daret	10/06/2016 & CQC visited April16	CQC revisited Aug16	Due Nov16	Due Feb17	2-7 June	25	<a href="#">Sep-16</a>	Apr16 Requires Improvement	requires improvement	Good	Good	Good	Good	requires improvement
Day to Day Care	19/04/2016			Due Oct16		66	<a href="#">Nov-13</a>			✓	✓	✓	✓	✓
MiHomeCare (formerly Enara)					0 Clients	0	<a href="#">Jun-15</a>	Sep 13 5 ticks	Good	Good	Good	Good	Good	Good
Eleanor Care	21/04/2016		25/10/2016		5-13 Oct	74		Bromley Branch not yet inspected						
Eternal Care	03/06/2016 & CQC	Monitored by LB Bexley	Due Dec16	Due Mar17	31 May - 2 June	26	<a href="#">Jun-16</a>	2013 5 ticks	inadequate	inadequate	requires improvement	Good	requires improvement	inadequate
Fabs Homecare Ltd		06/07/2016		Due Jan17	14-15 June	11	<a href="#">May-16</a>	Feb 16 - o/a good	Good	Good	requires improvement	Good	Good	Good
Harmony Home Aid Services Ltd		30 Aug16		Due Jan17	23-15 Aug	14	<a href="#">Feb-14</a>			✓	✓	✓	✓	✓
HomeCare Bromley	CQC visited Apr16		18/10/2016	Due Feb17	20-22 Oct	171	<a href="#">Jun-16</a>	Jul 14 5 ticks	Good	Good	Good	Good	Good	Good
Independent Homecare Ltd				Due Oct16		6	<a href="#">Apr-16</a>		Good	Good	Good	Good	Good	Good
Kentish Home Care		CQC visited 11/8/16	Due 28 Oct 16	Due Feb17		30	<a href="#">Aug-16</a>	Jan 2014 5 ticks	requires improvement	requires improvement	Good	Good	Good	requires improvement
Krislight Care Ltd					0 Clients	0		not yet inspected						
Lifecome Care	13/05/2016	CQC visited 21/9/16	Due Nov 16	Due Jan17		8	<a href="#">Sep-16</a>	Jun16 1 x inadeq, 2 x RI & 2 x G	requires improvement	requires improvement	requires improvement	Good	Good	requires improvement
Mears Care					0 Clients	0	<a href="#">Oct-14</a>	Nov 13 5 ticks	Good	Good	Good	Good	Good	Good
Sevacare		04/08/2016		Due Feb17	19 -20 Jul	3	<a href="#">Nov-15</a>	Jan 14 5 ticks	requires improvement	requires improvement	Good	Good	requires improvement	Good

The Link Care Nursing Agency		26/09/2016		Due Mar17	25-27 Sept	25	<a href="#">Jan-16</a>	Dec 13 5 ticks
Verilife	17/05/2016	5 Sept16		Due Jan17	12-17 May	95	<a href="#">Dec-13</a>	
Westminster Homecare		CQC due		Due Jan17		61	<a href="#">Dec-14</a>	Jan 14 5 ticks
Abacus Homecare Ltd (Spot Agency)		20/09/2016		Due Mar 17	6-20 Sept	23	<a href="#">Jun-16</a>	Jan 16 o/a good
Anjel 2000 Ltd (ceased trading 5/8/16)	2/6/2016 tel check by QA	2 S/Us transferred.	CQC visited Jul16		0 clients	0	<a href="#">Sep-16</a>	Sept 14 4 ticks only
Care Direct (Spot Agency)				Due Feb 17		10	<a href="#">Mar-16</a>	Jun 13 5 ticks
Capital Homecare (1 Client)	Monitored by LB Greenwich	Hold. Review of 1 SU due			At review	1	<a href="#">Aug-16</a>	April16 Requires Improvement
Compassion Homecare (Spot Agency)				Due Nov16		4	<a href="#">Oct-16</a>	01/07/2014 5 ticks
Dignity Direct Homecare Ltd (Spot Agency)	14/04/2016			Due Oct16	due	6	<a href="#">not yet inspected</a>	
Heart of the South (Spot Agency)		Hold. Review of 1 s/u due			At review	1	<a href="#">Dec-13</a>	
Home Healthcare (Spot Agency)				Due Dec16		14	<a href="#">Mar-16</a>	5 ticks
Invicta 24 Plus (Spot Agency)				Due Jan17		19	<a href="#">Sep-15</a>	
Mackleys (Spot Agency)	14/06/2016			Due Dec16	23-15 May	21	<a href="#">Mar-14</a>	Dec 12 4 ticks one red cross
Petts Wood Homecare (Spot Agency)				Due Dec16		7	<a href="#">Dec-15</a>	May 14 5 ticks
River Garden Homecare (Spot Agency)		CQC due		Due Nov16		19		Not yet inspected
Sweet Tree Home Care Services (Spot Agency)		Hold review of 2 SU due			At review	2	<a href="#">Oct-15</a>	
	0	0	0	0	0			

Mears Care							<a href="#">Oct-14</a>	Nov 13 5 ticks
Sanctuary					20 Jul - 4 Aug		<a href="#">Feb-15</a>	Dec 13 5 ticks
Sanctuary							<a href="#">Feb-15</a>	Dec 13 5 ticks
	<b>Inadequate Spot Agencies</b>							
	<b>Ceased Trading</b>							


Good	Good	Good	Good	Good	Good
✓	✓	✓	✓	✓	✓
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good
inadequate	inadequate	requires improvement	Good	Good	inadequate
Good	Good	Good	Good	Good	Good
inadequate	inadequate	requires improvement	Good	requires improvement	inadequate
requires improvement	requires improvement	Good	Good	Good	requires improvement
✓	✓	✓	✓	✓	✓
Good	Good	Good	Good	Outstanding	Good
Good	Good	Good	Good	Good	Good
✓	✓	✓	✓	✓	✓
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good
Good	Good	Good	Good	Good	Good

✓	All areas of this standard are being met.
X	At least one standard in this area was not being met when we last checked and CQC required improvements.
X	At least one standard in this area was not being met when we last checked and CQC has taken enforcement action.
Blank	Homes without ticks or crosses have not yet been inspected by the CQC (or report not yet published) since last star rating.